



## **We Now Have a Service Department for your Convenience!**

### **JAM Fuel LLC**

5087 US Route 5  
Windsor, VT 05089  
802-672-4328

### **Payment Plan Agreement**

Our goal is to offer you, the customer a way to **SAVE MONEY** by signing up for a discounted fuel plan or by signing up for a pre-buy plan.

#### **Auto w/Credit Card on File Plan**

**We don't want to charge you extra money that's not necessary.** This is the ideal plan for someone who can afford paying for a fill when the tank is getting low. Using our Degree Day System, we set the system to estimate when your tank is ½ empty, that way it is affordable to all of our customers. **We will deduct \$.10 off the already low cash price.**

Charges on your credit card for the fuel delivery take place the following business day after the delivery. The \$0.10 discount will be applied to your metered ticket for your records.

It is your responsibility to notify the office with any credit card updates immediately (i.e. change of card number, new expiration date, or anything that may cause a card to be declined) If payment is not made the next day, you will be in default. See terms below.

Coupons and other discounts DO NOT apply to deliveries made under this program.

This is a self-renewing plan until you the customer have notified a representative at the JAM Fuel office and have received written verification that the plan has been ended.

If for any reason your fuel usage is increased (i.e. more people in the home, construction, or anything that may alter your usage) it must be reported to us immediately. You agree that outages resulting from past due account balances, a change in rate of consumption from your prior deliveries, tank and/or venting problems, or incorrect usage information are not the responsibility of JAM Fuel.

You must be on automatic or scheduled deliveries. Tanks must be filled prior to contract taking effect.

\*\*See General Terms and Condition for other items that might apply

#### **Pre-Buy Plan**

A 25% deposit is required upon submission of contract. These funds are non-refundable.

Balance is due by September 30, 2020 unless you have office approval for an extension. All outstanding funds on May 31, 2021 will remain on the account for service work, a summer delivery and /or the following season at the daily cash price. No credits balances will be returned or used for future pre-buys.

Minimum purchase is 500 gallons, there is no maximum.

Pre-buy funds are used between the months of October 1, 2020 and May 31, 2021.

If for any reason your fuel usage is increased (i.e. more people in the home, construction, or anything that may alter your usage) it must be reported to us immediately. You agree that outages resulting from past due account balances, a change in rate of consumption from your prior deliveries, tank and/or venting problems, or incorrect usage information are not the responsibility of JAM Fuel.

You must be on automatic or scheduled deliveries. Tanks must be filled prior to contract taking effect at the daily cash price.

\*\*See General Terms and Condition for other items that might apply

JAM Fuel LLC, WHY PAY MORE!

## **Budget Plan**

**If you start the program late and our payments have already begun, you are responsible for catching up back payments or getting an office approval to extend the 10 month bill out.**

For added convenience, your monthly Budget Plan Payment can be automatically billed to your VISA, MasterCard, Discover or AMEX.

Payment terms are equal payments **beginning \_\_\_\_\_1<sup>st</sup>, 2020 and ending April 30, 2021 resulting in a \_\_ month plan** off your estimated fuel usage, **due on the 1<sup>st</sup>** of each month. Budget payments received after the 10th of the month will be considered late and deliveries will be suspended.

Coupons and discounts DO NOT apply to budget payments or deliveries made under this program.

All outstanding funds on April 30, 2021 will remain on the account for a service work, summer delivery and /or the following season at the daily cash price. No credits balances will be returned.

Budget Plan is not self- renewing.

If your Budget Payment is not enough to cover your deliveries whether caused by increased consumption, frigid temperatures or unforeseen price spikes in the heating oil market, your monthly payment will be adjusted accordingly. Every attempt to contact you regarding such adjustments will be made. However, if our attempts to contact go unanswered and the necessary adjustments are unable to be made we may be forced to suspend deliveries until such a time as you contact us to discuss your options and make necessary changes to your monthly payment.

If for any reason your fuel usage is increased (i.e. more people in the home, construction, or anything that may alter your usage) it must be reported to us immediately. You agree that outages resulting from past due account balances, a change in rate of consumption from your prior deliveries, tank and/or venting problems, or incorrect usage information are not the responsibility of JAM Fuel.

You must be on automatic or scheduled deliveries. Tanks must be filled prior to the start of your budget plan.

\*\*See General Terms and Condition for other items that might apply

## **General Terms and Conditions**

- 1.** Any payment returned by our bank could terminate this contract and put you in default. Default means we can demand immediate payment on the full balance. If we refer collection for the balance to an attorney or collection agency, you will be liable for all reasonable fees incurred plus all court costs and expenses. An account over 30 days past due receives a finance charge of 21% APR.
- 2.** This contract will not take effect until all previous balance are paid in full.
- 3.** Automatics delivery may be cancelled upon request when contract is met or when contract ends.
- 4.** Automatic delivery customers must report any changes in usage immediately. Anything that increases your usage whether it is construction, holidays or even an increase in the amount of members in your household can result in a run out if we are not notified.
- 5.** JAM Fuels automatic delivery system uses a built in formula with our fuel software called a Degree Day System taking the high and low daily temperatures fluctuations and the customers consumption history which then is able to calculate a projected delivery date.
- 6.** JAM Fuel LLC is not responsible and will not be held liable for any homes that run out of fuel. This would include frozen pipes, lines that need to be bleed or filters and/or lines that get clogged.
- 7.** If you request to transfer funds to another property, the same conditions will apply and must be done in a timely manner.
- 8.** If at the end of your contract there is less than 50 gallons remain, then a delivery will need to be made to fill our 100 gallon minimum requirement, the additional gallons will be billed out at the daily cash price.
- 9.** If at the end of the heating season, May 31, 2021, any credit balance will be saved for summer fill ups, service work if needed or applied to the next heating season.
- 10.** If payment programs are used up before contract date, then we will notify you to discuss your options. If JAM Fuel does not hear from you in a timely manner, we will suspend deliveries.
- 11.** If service work of any kind or deliveries of products other than heating oil, will be deducted from credit balance until paid.
- 12.** Will call deliveries will require a minimum of 72 hr notice (weather, driveway and road conditions permitting).
- 13.** If you have more than one fuel tank on your property (whether inactive or active) it is the customers' responsibility to label these tanks to prevent accidental delivery to an incorrect tank. JAM Fuel is not responsible for delivery to an incorrect tank unless tank is properly marked or our office has a record of the proper delivery instructions.
- 14.** JAM Fuel strongly encourage all storage tanks to be equipped with overfill protection. Frozen oil lines, sludge, or equipment failure remain the sole responsibility of the homeowner or tenant. We are happy to provide a list of companies that can install or repair any equipment if needed.
- 15.** Please read all terms and condition before signing and submitting this contract. A member of our staff is available to answer any questions or address any concerns that you might have.

The last page of this contract must be returned with require Initial's and a signature.



**Main Office and Mailing:**

**5087 US Route 5, Windsor, VT 05089 802-672-4328 or 802-885-4328**

Name: \_\_\_\_\_ Spouse's Name \_\_\_\_\_  
Delivery Address: \_\_\_\_\_ City, State, Zip: \_\_\_\_\_  
Home Phone: \_\_\_\_\_ Mobil Phone: \_\_\_\_\_  
Email Address: \_\_\_\_\_ JAM Fuel Account #: \_\_\_\_\_  
Mailing Address If Different: \_\_\_\_\_

Employer: \_\_\_\_\_ Emp Phone: \_\_\_\_\_  
Emergency Contact & Phone: \_\_\_\_\_

OWN  RENT IF Rentor: This Information is Mandatory.  
Landlord Name, Address, & Phone: \_\_\_\_\_  
Color of Home: \_\_\_\_\_ Style of Home: \_\_\_\_\_ Special Directions: \_\_\_\_\_  
For additional drop locations, please attach details

Is your oil for....  Heat  Hot Water  Both Tank: Size \_\_\_\_\_  Indoor or  Outdoor Fill Location  
and / or Special Fill Instructions \_\_\_\_\_

VISA  MasterCard  Discover  Amex # \_\_\_\_\_ Expiration Date: \_\_\_\_\_ Use this  
card for all transactions / Auto Pay  Social Security #: \_\_\_\_\_

**ACCOUNT DETAILS:**  Automatic  Scheduled  Will- Call  
**PRODUCTS:**  Heating Oil  Kerosene  Propane

**2019/2020 Estimated Fuel Usage:** \_\_\_\_\_ **GALLONS**  
**Estimated Next Delivery Date:** \_\_\_\_\_  
**Current Level of Tank Gauge:** \_\_\_\_\_  
**Number of Household Members:** \_\_\_\_\_  
**Square Footage of Heated House:** \_\_\_\_\_  
**Average Temperature of House:**  
**Day:** \_\_\_\_\_ **Degrees, Night:** \_\_\_\_\_ **Degrees**  
**Date of Last Fill:** \_\_\_\_\_

**1)  Auto with Credit Card on File Plan**  
Info listed on above

**I agree to all terms and conditions of Auto with Credit Card on File Payment Plan Contract. Initials** \_\_\_\_\_

**2)  Pre Buy (Have till 9-30-20 to pay in full)  Pre Buy (Special pricing, pay all upfront)**

Price Per Gallon: \$ \_\_\_\_\_ X Amt of Gallons: \_\_\_\_\_ = \$ \_\_\_\_\_  
TOTAL Amount Due: \$ \_\_\_\_\_  
PREVIOUS Credit: \$ \_\_\_\_\_ = \_\_\_\_\_ Gallons  
TOTAL Gallons: \_\_\_\_\_  
 Check # \_\_\_\_\_  Cash \_\_\_\_\_ or  Card # (INFO listed above)

**I agree to all terms and conditions of Pre-Buy Payment Plan Contract. Initials** \_\_\_\_\_

**\*\*\*If you have a remainder of less than 50 gallons of pre-buy on your account.....**

Would you like a fill and JAM Fuels charges the card to be listed above or  
 Would you like to leave a credit on your account?

**3)  Oil Budget**

**Fixed** Price Per Gallon: \$ \_\_\_\_\_ X Estimated Yearly Heating Cost, Gallons: \_\_\_\_\_ = \$ \_\_\_\_\_  
Divided By \_\_\_\_\_ **Months** (Your Monthly Payment): \$ \_\_\_\_\_

I agree to all terms and conditions of Budget Payment Plan Contract. Customer will be responsible for all monthly payments due the first of each month unless auto-pay is set up. **Initials** \_\_\_\_\_

**I agree to all terms and conditions of Budget Payment Plan Contract. Initials** \_\_\_\_\_

**4)  Propane Budget**

**Fixed** Price Per Gallon: \$ \_\_\_\_\_ X Estimated Yearly Heating Cost, Gallons: \_\_\_\_\_ = \$ \_\_\_\_\_  
Divided By \_\_\_\_\_ **Months** (Your Monthly Payment): \$ \_\_\_\_\_

I agree to all terms and conditions of Budget Payment Plan Contract. Customer will be responsible for all monthly payments due the first of each month unless auto-pay is set up. **Initials** \_\_\_\_\_

**I agree to all terms and conditions of Budget Payment Plan Contract. Initials** \_\_\_\_\_

Date \_\_\_\_\_ Signature \_\_\_\_\_